



PERFEXION

Perfexion Care and Maintenance Schedule

Congratulations!

You have chosen to protect your vehicle with Perfexion Ceramic. Below you will find tips on how to maintain your new car.

Exterior Care and Maintenance

To maintain and maximize the vehicles paint surface coatings and ensure warranty coverage please follow the care items listed:

1. Remove any contaminants (bird or bat droppings, tree sap, corrosive or toxic deposits) immediately from the paint work (please note you must attend to the stated contaminants within 24 hours) with a soft microfiber cloth, the Perfexion Ceramic or (ph. neutral) car shampoo and warm water.
2. Wash your vehicle regularly (minimum once a month) with the Perfexion Ceramic or (ph neutral) car shampoo range. Dry the vehicle using a quality chamois ensuring you remove all water droplets and marks.
3. If a contaminant does not completely come off after washing the vehicle, try the Perfexion Ceramic Spot Cleaner with a soft microfiber cloth. Apply a small amount to the microfiber cloth and gently rub the affected area in a small circular motion to remove the substance. If necessary, reapply until the contaminant is gone.
4. To remove any residual surface marks or fine / light scratches use the Perfexion Ceramic Fine Line Scratch remover. Apply a small amount to the microfiber cloth and gently rub the affected area in a small circular motion to remove the scratch / mark. If necessary, repeat and apply until the mark is gone.
5. Do not wax or polish the vehicle.

The vehicle should be kept dry and out of the weather for 24 hours after application of Perfexion Ceramic Paint Protection. If the vehicle is exposed to rain and or moisture then dry the vehicle using a soft chamois ensuring to remove all watermarks.

The vehicle must not be washed with chemicals for 7 days after the application. If required the vehicle can only be rinsed with clean water and dried with a chamois. After the 7-day curing period normal cleaning and maintenance requirements must be adhered to.

You may void your warranty if:

- No attempt is made to clean or decontaminate the paintwork.
- The vehicle is not regularly cleaned.
- Damage is not reported within the specified timeframe.

If you require a warranty claim to be processed:

If no attempt has been made to clean the affected area a professional cleaning charge may be applied if the contaminant or deposit can be removed and has not left a permanent stain, damage or mark. The warranty does not cover cleaning and maintenance of the surface. After all cleaning attempts have been made, if there is evidence of any permanent damage, marks or stains please refer to your warranty documents and claim process.

Please note that sunscreen must be removed immediately from any painted surface and is not covered by warranty.



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Interior Care and Maintenance

To maintain and maximize the interior surface coatings and ensure warranty coverage please follow the care items listed:

1. Remove any contaminants or deposits immediately (please note you must attend to the stated contaminants within 24 hours) from the surface with a soft microfiber cloth, a gentle (ph. neutral) soap or detergent and warm water.
2. Clean your vinyl surfaces regularly (minimum once a month) with a gentle (ph neutral) soap or detergent, soft microfiber cloth and warm water.
3. Vacuum fabric & carpets regularly (minimum once a month)
4. If a contaminant does not completely come off try the Perfexion Spot Cleaner diluted with water (4-parts water, 1-part Spot Cleaner) with a soft microfiber. Apply a small amount to the microfiber cloth and gently rub the affected area in a small circular motion to remove the substance. If necessary, reapply diluted with water (2 parts water, 1-part Spot Cleaner) until the contaminant is gone.

You may void your warranty if:

- No attempt is made to clean or decontaminate the paintwork.
- The vehicle is not regularly cleaned.
- Damage is not reported within the specified timeframe.

If you require a warranty claim to be processed:

If no attempt has been made to clean the affected area a professional cleaning charge may be applied if the contaminant or deposit can be removed and has not left a permanent stain, damage or marks. The warranty does not cover cleaning and maintenance of the surface. After all cleaning attempts have been made if there is evidence of any damage, marks or stains please refer to your warranty documents and claim process.

Please note that sunscreen must be removed immediately from any surface and is not covered by warranty.

Please remember to email your Perfexion Specialist if you have any concerns with the protected areas of your vehicle within 30 days of noticing the issue.

To lodge a claim please visit our website and follow the prompts to fill in the warranty claim form <http://precisionautotech.com.au/warranty-claim-form/>